



concl**air**ge
EXECUTIVE HANDLING BY AHS



Your individual arrival arranged by conci**air**ge

With our individualized services for travellers, not concerning if you are an aircraft owner or a passenger of an airline, we make your time at the airport special.

Conciierge - Executive Handling by AHS is your experienced partner for all your issues concerning a flight, starting with priority check in and boarding to a complete handling of your aircraft and your crew. We are looking forward helping you, please ask us for your individualized offer.



Welcome by our Staff

Ramp Supervision

Lounge Access

Hotel Reservation

Chauffeur Service

Executive Services for your Turnaround

Regardless of whether it is a private plane or a private chartered aircraft of any size, Conciairge Executive Handling combines numerous years of airline handling experience with the individual attention that private flight plans require.

Conciairge Executive Handling provides a wide range of services you can choose from. If you have any individual needs we will offer you tailored packages.



Priority Service for Special Guests

For travelers who appreciate assistance and comfort, we offer our exclusive Conciierge Priority Service.

Our experienced staff are on hand to provide special services from the time travelers enter the airport until they board the aircraft such as check-in, passport control and lounge access. The Conciierge Priority Service is available for departures, arrivals and connection flights.



Welcome by our Staff

Fast Lane Security Check

Access to the Airport Lounge

Escort to the Boarding Gate





Welcome by our Staff

Workstation & Internet

Rest & Relax

Catering

Lounges and exclusive Services

Our own GAT Lounge at HAJ offers a well-stocked bar with drinks, snacks, TV and a selection of international newspapers and magazines.

In a modern surrounding you can enjoy the relaxing atmosphere or prepare for your next business meeting. Internet access and workstations are available.





Where we are

Hamburg EDDH (HAM)

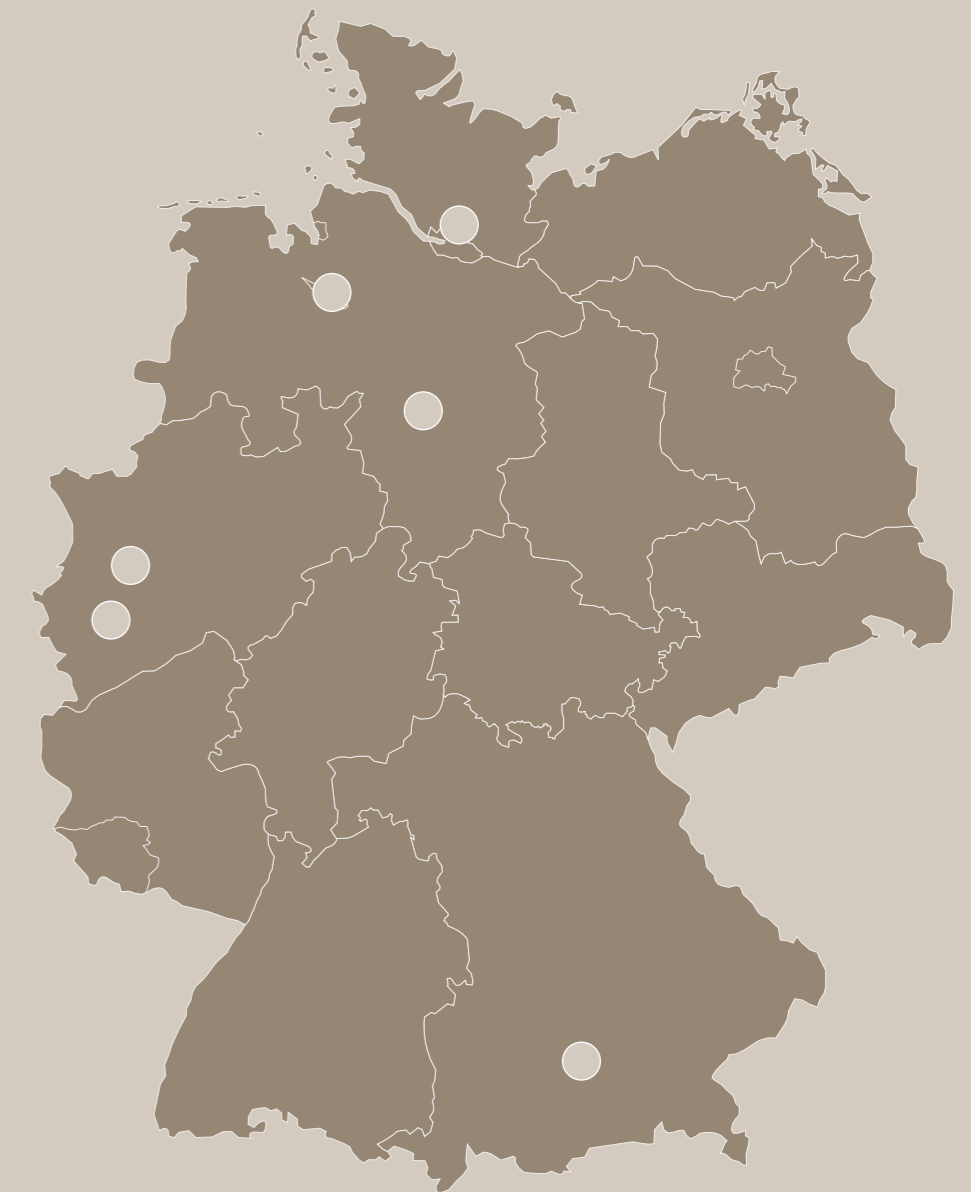
Bremen EDDW (BRE)

Hanover EDDV (HAJ)

Dusseldorf EDDL (DUS)

Cologne EDDK (CGN)

Munich EDDM (MUC)



Executive Handling Prices

Basic Handling includes:

Operational duties

Weather & NOTAMS

Movement messages

Customs assistance

Slot arrangements

MTOW Basic Handling Charge per turnaround		
	ALL ex EDDV & EDDW	EDDV & EDDW
Minimum - 10.000 kg	330,00 EUR	360,00 EUR
10.001 kg - 25.000 kg	475,00 EUR	505,00 EUR
25.001 kg - 50.000 kg	550,00 EUR	620,00 EUR
50.001 kg - 100.000 kg	1.100,00 EUR	1.100,00 EUR
100.001 kg - 200.000 kg	1.300,00 EUR	1.300,00 EUR
200.001 kg - Maximum	1.500,00 EUR	1.500,00 EUR

Surcharges on Basic Handling	
Technical / Fuel-Stop Handling	-50%
Public Holiday Handling Surcharge*	+50%
Sunday Handling Surcharge*	+25%
Night Handling Surcharge* (2000-0600 LT)	+25%
Split Handling Surcharge (Groundtime >4hrs)	+25%
Disbursement Fee (On 3rd party invoices)	+15%
Additional Manpower (Per Hour)	68,00 EUR
Crew Transportation on Apron (If directly provided)	35,00 EUR

Note:

In case of possible conjunctions of the marked (*) surcharges, only the highest of these surcharges will be applicable.

Contacts



conciierge Executive Handling Stations

Station	ICAO	IATA	Telephone	Telefax	E-Mail
Bremen	EDDW	BRE	+49 421 55 3046	+49 421 55 2036	brekp@ahs-aero.de
Cologne	EDDK	CGN	+49 2203 955 2610	+49 2203 955 2615	cgnkpbo@ahs-aero.de
Dusseldorf	EDDL	DUS	+49 211 421 6507	+49 211 429 188	duskp@ahs-aero.de
Hamburg	EDDH	HAM	+49 40 5075 2367	+49 40 5075 1835	hamkp@ahs-aero.de
Hanover	EDDV	HAJ	+49 511 977 2914	+49 511 733 661	hajkp@ahs-aero.de
Munich	EDDM	MUC	+49 89 975 92381	+49 89 975 92386	muckp@ahs-aero.de

Priority Service Contacts & Prices

conciierge Priority Service Stations

Station	ICAO	IATA	Telephone	Telefax	E-Mail
Bremen	EDDW	BRE	+49 421 55 95391	+49 421 55 3047	brekp@ahs-aero.de
Cologne	EDDK	CGN	+49 2203 955 2620	+49 2203 955 2655	cgnkpbo@ahs-aero.de
Dusseldorf	EDDL	DUS	+49 211 421 6512	+49 211 479 2542	duskp@ahs-aero.de
Hanover	EDDV	HAJ	+49 511 977 2914	+49 511 977 2821	hajkp@ahs-aero.de
Hamburg	EDDH	HAM	+49 40 5075 3500	+49 40 5075 1176	hamkp@ahs-aero.de
Munich	EDDM	MUC	+49 89 975 92559	+49 89 975 92 356	muckp@ahs-aero.de

Departure Service

basic price for one person € 140,-
each additional person € 50,-

Transfer Service

basic price for one person € 140,-
each additional person € 50,-

Arrival Service

basic price for one person € 140,-
each additional person € 50,-

Groups

more than 6 persons € 360,-

Special Service for Special Guests

Our philosophy and performance persuades on a regular basis VIPs preferring to travel discrete and comfortable, Executives and Managers appreciating to fly quick and efficient and those passengers focussing on the personal note of travelling.

Count on our experienced and international team of experts! You can book the Conciierge by AHS Priority Service regardless of the airline, booking class and air miles status up to 48 hours by telephone or e-mail.

The Conciierge by AHS Priority Service is available at the following Airports - **on request only**: Bremen, Dusseldorf, Hamburg, Hanover, Cologne-Bonn and Munich.

General Terms & Conditions

The Conciierge by AHS Priority Service is directly connected to the herein defined General Terms and Conditions. They are furthermore valid for all future business relations.

Service Requests are only accepted in writing by e-mail or fax. The customer is obliged to supply all the information required to perform the service in due time. Reservations will be confirmed to the customer in writing.

The contract comes into force when the reservation is confirmed. On request of the customer Conciierge by AHS Priority Service arranges further services not directly offered. For each order, a surcharge of 10 % will be levied. AHS does not perform these special services but instructs a third party in accordance with the customers wishes. Possible check in, luggage or other fees/charges of the airline are to be paid by the customer separately.

The prices shown in the price list apply. Payment is to be effected in Euro only. All indicated amounts are net of the VAT, which is charged at the current statutory rate.

Payment of the total amount applicable for the received service is to be effected either on account or by credit card. Both Parties will agree upon the payment terms before the start of cooperation, whereas AHS reserves the right to choose the method of payment for new customers. Payment of the total amount shown on the invoice is to be effected within 14 days of receipt of the invoice.

As a basic principle the use of the Conciierge by AHS Priority Service does not exempt passengers from the mandatory official control measures, such as passenger screening, passport control or clearing customs. The customer itself is in charge for possible exclusions/changes because of insufficient travel documents or luggage irregularities or the disregard of airport/airline regulations or safety regulations or in case of personal travel plan and appointment changes of the customer. This release AHS from further duties when indicated. The customer remains obliged in such a case to the full payment of the agreed services.

The protection of personal data of customers has utmost priority to AHS. For the purpose of service delivery of the Conciierge by AHS Priority Service however, it is necessary to require, store, process and use data about the personal and factual circumstances of the client, which indicate to his identify (personal data, such as name, e-mail address, telephone number, etc.).

AHS stores the personal data with agreed details and will not pass it to third parties, if not officially or legally prescribed or ordered. The customer has the right to request information concerning personal data processed by AHS at any time.

The liability of AHS for light/normal negligence is excluded. This also applies for delay and impossibility. AHS will be liable for damages from the injury/violation of the life, the body or the health with own fault according to the German legal regulations.

AHS will be liable for all other/further damages with own fault only with intention and gross negligence.

Delays in performance due to operational disruptions, which result from circumstances beyond the reasonable control of AHS as well as orders by the public administration or force majeure (e. g. war, thunderstorm etc.) lead to an adequate extension of the period of performance. Force majeure shall include industrial conflicts including strikes and legitimate lockouts at AHS.

AHS shall further not be liable for the aforementioned circumstances if they arise during an already existing default of delivery of AHS. Claims of the Parties for damages shall in this case be excluded. The provisions above shall apply accordingly for AHS in case a force majeure event occurs with one of the subcontractors charged by AHS for rendering AHS' services.

This contract is ruled solely under German Law and expressly not to be governed by CISG. All disputes shall be finally settled at Hamburg Court of Justice, provided that the customer is a businessman due to HGB or the customer has no residence or usual stay in Germany or the party after contracting end their residence or usual place of residence from Germany or their residence or usual stay is not known.

Additional agreements and alterations of contract need to their effectiveness of the written form. This is also applies for this clause.

Should a regulation of this terms or a part be ineffective or impracticable/unworkable or a regulation gap should appear, this does not touch the effectiveness of the remaining regulations of this terms. At place of ineffective or impracticable/unworkable regulations the suitable regulations which come to the juridical and economic content of the regulation matter will apply. In the same sense possibly appearing regulation gaps are concluded.

Terms for female and male people in this terms apply equally for people of the in each case other gender. The choice of a form serves only the better legibility.

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